

Kirurumu Serengeti North Camp (Seasonal)

High Season: 2020 STO rates (pppn)

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BOARD	Per person in	Per person
	single	sharing
Full board	412	274
Game Package (min. 2	489	351
nights)		

FULL BOARD ACCOMODATION NOTES:

Rates exclude 24 hours special camping fees of \$59 per person per day and park entrance fees of \$71 per person per day

GAME PACKAGE NOTES:

Rates exclude 24 hours special camping fees of \$59 per person per day and park entrance fees of \$71 per person per day. Drinks can be added at \$30pppd (house wines, beers, certain unbranded spirits and soft drinks). These park and camping fees are applicable only to the area the camp is located. In some seasons double park fees might be suggested.

Guide Policy

Guide Net Rate, non commissionable, is \$105 per guide per night staying in client accommodation (excludes all Park and Camping fees)

Useful transfers*

From	То	Per	Rate
Kirurumu Serengeti North*	Seronera	Vehicle	615

^{*}Note that all transfers can only be booked in conjunction with clients staying at the property at the time of booking; rates are applicable either way.

Signatures	s of Contract					
	Managing Director					
Position _	Kirurumu	Name	Peter Lindstrom	Sign	 Date	
Position		Name		Sign	Date	
_ 10						
BY SIGNING THIS FORM YOU ARE AGREEING TO OUR TERMS AND CONDITIONS – PLEASE READ BEFORE SIGNING						



<u>Kirurumu Under Canvas – Booking Terms and Conditions 2020</u>

Camp open 15th June – 31st October

***Kirurumu Serengeti North Camp is closed 1st January - 14th June and 1st November - 31st December

Board Inclusions

FB	Game Package
Accommodation	Accommodation
breakfast	breakfast
lunch or lunchbox	lunch or lunchbox
dinner	dinner
	transfers to the nearest airstrip
	shared game drives (private vehicles available at a surcharge)

Reservations

Bookings will not be accepted without an accompanying voucher

Companies may check current availability by telephone or via email, but it must be understood that availability may change and booking will not be confirmed until a voucher and the deposit is received. We are not able to accept to confirm reservations by telephone.

Block Bookings

- 1. The number of rooms available for block bookings will be limited in order to retain the intimate atmosphere of our lodges and protect small groups from being overwhelmed by big tours groups.
- **2.** Each Company is invited to negotiate the number of block bookings that they will be permitted on any given day in order to reduce the number of rooms blocked and therefore minimise waitlists.
- **3.** Final confirmation for block bookings, in the form of an amendment voucher, must be received 60 days prior to arrival.
- **4.** Once final confirmation has been received, the booking will be treated as a normal confirmed booking and will be subject to the usual cancellations fees. This also includes any amendments made within this 60 day period.
- 5. Where final confirmation is not received by the 60-day deadline, the rooms may be automatically released.
- **6.** Acceptance of block bookings from operators who consistently cancel a high proportion of rooms may be withheld.

FIT Bookings

- 1. By making a reservation, the tour operator accepts in full these terms and conditions.
- 2. All bookings must be accompanied by a deposit of 30% (except where the booking agent has a credit account) The balance of payment must be made by the Tour Operator 40 days in advance of arrival of the guests
- **3.** If the booking is cancelled or <u>amended</u> by the booking agent for any reason, the deposit payment will be forfeited and further penalties become payable by the Tour Operator according to the following schedule.



Cancellation Period	Penalty
- No show or 48 hours prior to arrival	100%
- 48 hours to 7 days prior to arrival	75%
- 8 days to 14 days prior to arrival	50%
- 15 days to 50 days prior to arrival	25%
Leniency will be given in Low Season	

Credit Accounts

- 1. Tour Operators wishing to have credit accounts should apply in writing to the Director.
- 2. Late payment will be charge at 10% per month.

Other Terms

- 1. Kirurumu Tented Camps and Lodges reserves the right to change prices and terms at any time and also reserve the right to refuse bookings at our discretion.
- **2.** For client paying for reservation by cheque, where the cheque is not valid, the Customer shall replace the cheque with certified funds within 72 hours, or the booking will automatically be cancelled.
- **3.** Any disputes about reservations or payment or complaint about quality of service should be made in writing to the Director within 7 days or it will be deemed that they did not occur and no compromise will be made to outstanding monies.
- **4.** All prices are quoted in US \$ and all payments must be made in US \$ or other currencies at Kirurumu Tented Camps and Lodges' discretion.

Methods Of Payment

- 1. All cheques should be made payable to Hoopoe Adventure Tours Ltd.
- 2. Credit card payment may be accepted by MasterCard and Visa only A 7% surcharge is made on all credit card payments. No third party payment is accepted.
- 3. All bookings should include the following information:
 - a. Number of adults / children (with ages for children)
 - b. Room type: single / double / twin / triple
 - c. Board: HB / FB / FB lunchbox / Game Package
 - d. Estimated arrival time
 - e. Voucher number
 - f. Method of payment
 - g. Special requirements (allergies & dietary requirements)
 - 4. Bar bills must be paid on departure

Complimentary policy

For every 15 paying guests 1 complimentary

Christmas Supplement

A supplement of \$35 per person will be charged for all bookings with all properties on 24th/25th/26th/31stDecember and 1st January

Child Policy

Children of 0 to 6 years sharing with 1 or 2 adults: Accommodation & meals free.

Children of 7 to 12 years sharing with 1or 2 adults: 50% of Adult Rate.

Children of 13 to 21 years sharing with 1 or 2 adults: 60% of Adult Rate.

Children of 7 to 21 years occupying their own room: 60% of Adult Rate.